

Spotting Procedures

BRIDGEPOINT
SYSTEMS

degree of difficulty

1 (easiest – complete removal likely)
5 (extremely difficult to remove- limited expectation of success).



Copier/Printer Toner

Description

They tell you to shake the toner cartridge. They don't tell you how to clean the toner off the carpet. Usually a deep black spill around the office copier, but toner may be any of the primary colors. Newer office equipment tends to use smaller toner particles which will be more difficult to remove.

Tools Required

- Extraction equipment with optional **Dust Downer**
- **Gum Getter** or spotting spatula
- White cotton towels
- **Handi Brush**

Chemicals Required

- Bridgepoint **Filter Free**
- Bridgepoint **Avenge Neutral Spotter**
- Bridgepoint **Gel Break**
- Bridgepoint **Encapuguard Green** anti-wicking formula

Procedures

1. Dry vacuum thoroughly. Use extractor equipped with **Dust Downer** to prevent small particles from damaging vacuum blower. Agitation with **Handi Brush** will improve vacuuming results. Thorough vacuuming is critical to success.
2. Apply **Filter Free** generously to the affected area. Gently agitate to produce foam.
3. Dry extract
4. Repeat steps 2 and 3 as long as progress is being made.
5. Rinse and extract with cool water. Perform dry vacuum passes to get carpet as dry as possible.
6. If toner remains, apply **Gel Break**, agitate gently. Rinse and extract.
7. If color remains, apply **Avenge Neutral Spotter**, agitate to insure penetration. Allow several minutes dwell time and then extract with cool water.
8. Apply diluted **Encapuguard Green** to encapsulate any remain particles.

NOTE: If prior cleaning attempts have dissolved toner or set stain, treat the stain as an ink stain. Do not use heat on toner stains!

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